Wise Ways to Win

These steps can help resolve conflicts between people and groups.
Start by suggesting that by working together you can sort it out.
Win win solutions can usually be found if you are willing to look hard enough.

Step 1: **Listen** to their concerns and what they need.

Step 2: **Share** what you are concerned about and what you need.

Step 3: **Breathe** out, stay relaxed, talk in a calm voice.

Step 4: **Brainstorm** ways to meet everybody's needs and concerns.

Step 5: **Build a solution** from all the best ideas you have both come up with.

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