



Telephone and Internet Counselling Interest Group

UPDATE

24 October 2004

In this edition:

1. APS conference presentation. 26 September 2004.
2. **Tony Trimmingham** from the Family Drug Support will present at the TISCA AGM. Wed 24 Nov 7pm.
3. Research into telephone and internet based counseling and communication. Call for discussion group. Interested members are encouraged to participate.
4. The International **Trade Event and Conference for eHealth**, Telemedicine and Health ICT – Luxemburg. April 2 – 6 2005
5. **Interest Group** goes from strength to strength. Membership soars.
6. ABC health update – New study on Internet Health Information.
7. **TISCA Quality Group** working on the next edition of the Guide to Good Practice (2nd edition).

1) Bill Campos (interest group convener) presented at the Australian Psychological Society. This powerpoint presentation is posted on the interest group website: www.psychology.org.au/units/interest_groups/tibcp/

2) **Tony Trimmingham** from Family Drug Support will be presenting at TISCA AGM meeting. The presentation is titled: Balancing Act: the Needs of the volunteers and callers in a helpline. To register please see the website www.helplines.org.au
Date: Wednesday 24 November
Venue: Burwood RSL Sydney NSW
Time: 7pm – 8.30pm

3) Call for interested parties to form a Discussion Group into the research of telephone and internet based counseling and communication. Interested members are encouraged to participate. Email: tisca@helplines.org.au

4) The International **Trade Event and Conference for eHealth**, Telemedicine and Health ICT – Luxemburg. April 2 – 6 2005 to find out more www.medetel.lu

5) This interest group has now grown to 143 members and still growing rapidly. In future we will begin the process of working with members from each state more closely.

6) ABC Health Update new study indicating that Internet use regarding health related information may hinder the health of consumers. To find out more:
http://www.abc.net.au/science/news/health/HealthRepublish_1223385.htm

7) TISCA (telephone Information Support and Counselling Association) Quality Group is presently completing further sections of the Guide to Best Practice (2nd Edition). The focus of this group is to bring, professional, managerial, academic and government representatives to work together for the development of this key reference for all helplines in Australia: If you are interested in finding out more please e-mail Maxine Rosenfield (Group Chair) on julesmax@bigpond.com

We welcome any feedback regarding this UPDATE, which you can provide by replying to this e-mail.

Kind Regards
Bill Campos
Group Convener

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